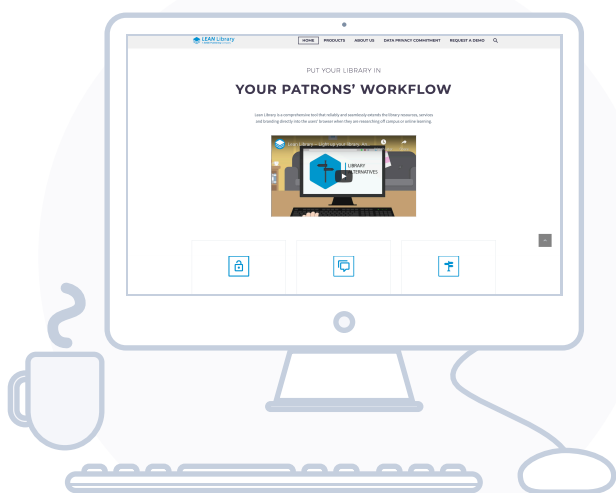


The Challenge

The library puts in a considerable amount of time and effort developing its collections and providing support for users. But are patrons always gaining easy access to these resources?

“We use EZproxy but it is difficult to explain how to use it. Even student support staff don’t understand. Furthermore, I think we need this tool because we as libraries are facing an important shift in types of access. There are now so many ways to access e-resources.

On top of that, when you bring e-books into this matter, there are even more reasons to inform the patron about access. E-books are served in so many different ways, like access only on portal, on a device through an app, through Adobe Digital Editions, for loan only (e.g. one person for 3 weeks).”



“ We use EZproxy but it is difficult to explain how to use it. Even student support staff don’t understand

The Solution

Lean Library solves access issues and provides patrons with content as and when they need it, all while protecting their privacy and promoting your library's brand. "It's worth noting here that we don't just use Lean Library for offcampus access. Access to e-resources is developing into more personal access like SSO, or IP with email validation. It's really beneficial to explain how to access each resource. You can do this with the Lean Library module Assist."

Matching Expectations



Lean Library strives to deliver a product that continues to bring value to the library. "The Lean Library tool really helps us. Due to issues around privacy, it's important to have a good, trusting relationship. We have that with Lean Library. This month we are going over the 6000 active users, which is great! This means we are in able to contact these active searchers with scholarly information. We are able to prompt a message on each website that we want to talk about!

Promoting Lean Library



Lean Library requires users to download the plug-in. So, how do you get patrons to download it? "At first, we used flyers and narrow casting in our library. Now, we just promote by narrow casting. The number of active users is going up every month."

Erasmus University Rotterdam

Public University Total Enrollment: 29,800 Erasmus University is known for its pragmatic approach, its entrepreneurial vibe, and a “make it happen” mentality that serves to help their students and researchers achieve their ambitions.



Easy

to download
and install



Access

to library resources
from anywhere



Promoting

the library's
brand



Support

for patrons via
additional features

